

TRACTION LC PDSA Form

This form is to submit your TRACTION PDSA form.

Please select your site below and select "next" to continue to PDSA form. Once the form has been completed, please select submit.

If you have any questions/issues/concerns, please contact Jackie Stratton (jstratton1@bwh.harvard.edu) and Jack Ellrod (jellrodt@bwh.harvard.edu).

Affiliated Site *

University of Colorado Hospital

PDSA Title *

RAPID 3 for telehealth

Month *

November

PLAN

What is the objective for this cycle? *

Have patients complete a RAPID 3 prior to telehealth appointment

What do you predict will happen? *

Increase disease activity documentation / make the telehealth visit more meaningful for provider/patient

What is the plan for the cycle? What are the steps to execute the cycle, including data collection (who, what, where, when)? *

Patients get a message through "mychart-epic" with instructions for the tele health visit. I have added to those instructions the following :

FOR RHEUMATOID ARTHRITIS Patients ONLY:

Please complete this survey at

<https://www.ra.com/rheumatoid-arthritis-resources/rapid3-survey> (Copy and paste into web browser)

Once completed please send results via the app to your provider

Then, manually review RA patients who had telehealth visits and see if the RAPID 3 was filled and documented.

DO

What did you observe? Include descriptions of successful encounters, problems, and other special circumstances that may or may not have been part of the plan. *

Many of the telehealth visits were converted to telehealth last minute, so those patients did not get the message with instructions and link to complete the RAPID3.

Older patients are less likely to fill this.

Usually those visits are for patients that are doing really well, so providers skip disease activity measurements.

STUDY

Summarize and analyze the observed results. What did you learn from this cycle? *

I think telehealth is here to stay, and this is a simple way to capture DAM. However; this not may be feasible in older patients given limitations with computers..

Do the results agree with the predictions you listed in the “Plan” phase? *

- Yes
- No
- Other: I think partially as this is not suitable for everyone

ACT

What action are you going to take as a result of this cycle? *

Expand the test ▼

Plan for the next cycle. What changes are needed? If expanding or adapting, what will you do to continue your learning while beginning to spread the successes? *

Will encourage providers to discuss with patients filling this form for future tele health appointments / If patients do not know how to do it, our nurses can easily teach them how when patient is signing in for the app.

Google Forms