

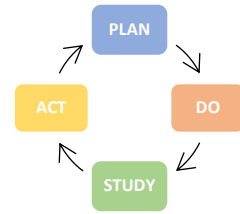
TRACTION Learning Collaborative – PDSA

SITE: Gundersen Health System

DATE: 11/13/2020

CYCLE #: 4

PDSA TITLE: R3 distribution – take 3 😊



PLAN

- **What is the objective for this cycle?**
All F2F patients who are seen at the Ona campus will get the R3.
- **What do you predict will happen?**
MA gives the R3 to all patients when they are roomed.
- **What is the plan for the cycle? What are the steps to execute the cycle, including data collection (who, what, where, when)?**
expectation is that 100% of patients will have received an R3 by the time the provider comes in for the visit.
Providers will document number of patients who did/did not receive the R3.
Providers will communicate their data with MB at the Tuesday noon huddle on 11/17.

DO

- **Carry out the cycle. What did you observe? Include descriptions of successful encounters, problems, and other special circumstances that may or may not have been part of the plan.**
100% of face to face patients were given the R3. MA's put the form in with their "rooming sheets" when prepping charts.

STUDY

- **Summarize and analyze the observed results. What did you learn from this cycle?**
This method is a reliable way to ensure all patients who need the R3, get it.
- **Do the results agree with the predictions you listed in the "Plan" phase? (circle one)**

Yes _____

ACT

- **What action are you going to take as a result of this cycle? (circle one)**

Expand the Test

Plan for the next cycle. What changes are needed? If expanding or adapting, what will you do to continue your learning while beginning to spread the successes?

Next step will be to collect data as to how many patients are able to complete the R3 by the time their visit with the provider begins, or shortly thereafter. Identify barriers.