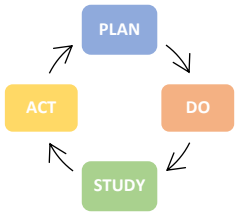
TRACTION Learning Collaborative – PDSA



SITE: Gundersen Health System
DATE: 11/17/2020
CYCLE #: 5
PDSA TITLE: R3 completion

PLAN

- **What is the objective for this cycle?**
  All patients will complete the R3 either by the time the provider enters the room, or shortly after
- **What do you predict will happen?**
  100% of patients will complete the R3 – should take less than 2 minutes – ideally by the time provider enters, or shortly thereafter – in other words - PROMPTLY.
- **What is the plan for the cycle? What are the steps to execute the cycle, including data collection (who, what, where, when)?**
  Goal: 100% of patients will have completed the R3 promptly.
  Providers will document how many did/did not complete the R3 promptly.
  Providers will communicate numbers to MB at the end of the day – Friday the 20th of November

DO

- **Carry out the cycle. What did you observe? Include descriptions of successful encounters, problems, and other special circumstances that may or may not have been part of the plan.**
  SB and MB kept track of R3 completion for their patients. some patients could not read the small print.

STUDY

- **Summarize and analyze the observed results. What did you learn from this cycle?**
  89% of patients completed the form by the time the provider started the visit. RF picked up a few pairs of reading glasses to keep in the rooms, so patients could use them as needed to complete the form.

- **Do the results agree with the predictions you listed in the "Plan" phase? (circle one)**

Yes (well close enough for me anyway)

ACT

- **What action are you going to take as a result of this cycle? (circle one)**

  Expand the Test Adapt the Test Abandon the Test

- **Plan for the next cycle. What changes are needed? If expanding or adapting, what will you do to continue your learning while beginning to spread the successes?**
  At this point we have found a way to distribute the R3, a vast majority of patients are completing it by the time the provider comes in the room. We see no issues.